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| **JOB DESCRIPTION** | | | | | |
| **JOB TITLE** | EXECUTIVE ASSISTANT | | | **pAYROLL JOB CODE** | 400 - ADMINISTRATIVE |
| **LOCATION** | AGENCY OFFICE | | | **credentials** | -- |
| **Department** | ADMINISTRATIVE | | | **REPORTS TO** | LEADERSHIP TEAM |
| **fsla sTATUS** | EXEMPT | **STARTING PTO LEVEL** | 1 | **EMPLOYMENT CLASS** | FT |

**Summary**

The Executive Assistant supports the company’s C-Level staff and Divisional Leadership Positions and is critical to ensuring that operations run smoothly. The Executive Assistant’s responsibilities include general Executive Level support, planning and executing meetings, project management, overseeing selected vendor relationships, and managing the company’s staff of Administrative Assistants.

**Essential Job Duties AND Responsibilities**

* Supports the company’s Leadership Team members with administrative duties and tasks.
* Performs project management for Leadership Team initiatives and ensures completion of all related tasks.
* Plans and executes both internal and offsite meetings for the company’s Leadership Team including the negotiation of prices, terms, and conditions and the subsequent management of vendors.
* Coordinates Board of Director meetings. Acts as Board Secretary and completes meeting minutes and resolutions for Board approval. Files all Board materials as requested.
* Assembles monthly Operations reporting packages for monthly Leadership Team review meetings.
* Manages the company’s contracts database and acts as the company’s liaison between CEO and vendors on contract issues, expirations, renewals, etc.
* Responsible for designing, completing, and distributing reports for Leadership Team initiatives.
* Manages the company’s other Administrative Assistants to ensure compliance with the company’s receptionist and administrative needs. This includes regular staff meetings, performance reviews, hiring and disciplinary action, if needed.
* Responsible for vendors which maintain the administrative office in a clean and safe manner.
* Manages the company’s IT vendor to ensure maximum uptime, good customer service, and smooth transitions for new and departing HomeCentris employees. Reviews invoices and negotiates projects outside the scope of the company’s daily contract.
* Manages the company’s electronic devices, ensuring accurate inventory and compliance with company policies regarding usage, assignment, and return of equipment. Orders new or replacement equipment as needed with input from the company’s IT vendor.
* Manages the company’s basic purchasing and procurement relationships for office supplies and other non-critical items.
* Assures that the administrative offices are maintained in a clean and safe manner and that equipment and supplies are also maintained.
* Composes confidential correspondence, compiles reports, and types general administrative and technical materials for office managers.
* Maintains confidentiality for all resident, administrative, and corporate information.
* Maintains administrative filing system for electronic and hard copy documents.
* Organizes employee welfare activities and events throughout the year. Works with other staff in the planning and execution of events, delegating when needed.

**Professional Requirements:**

* Represents the agency in a friendly, positive, and professional manner.
* Adheres to dress code, appearance is neat and clean and wears identification while on duty.
* Maintains patient and executive confidentiality at all times.
* Reports to work on time and as scheduled, completes work within designated time.
* Completes in-services in a timely fashion.
* Attends annual review and agency in-services, as scheduled.
* Complies with all agency policies regarding ethical business practices.
* Adheres to the mission, ethics, and goals of the agency.

**QUALIFICATIONS:**

* High school degree or equivalent with business curriculum required.
* Typing, filing, correspondence composition and strong knowledge of MS Office apps required.
* Minimum three year’s Executive Assistant experience required.
* Strong organizational skills, the ability to prioritize a variety of assignments.
* Must have strong, positive interpersonal skills.
* Must demonstrate discretion in handling of confidential information.
* Must have a sense of accountability and responsibility.
* Must possess the ability to form independent decisions in absence of supervisor.

**LANGUAGE SKILLS:**

* Able to communicate effectively in English, both verbally and in writing. Additional languages preferred.

**KEY COMPETENCIES**

**Decision Quality**: Makes good decisions (without considering how much time it takes) based upon a mixture of analysis, wisdom, experience, and judgment; most of his/her solutions and suggestions turn out to be correct and accurate when judged over time; sought out by others for advice and solutions.

**Integrity and Trust**: Is widely trusted; is seen as a direct, truthful individual; can present the unvarnished truth in an appropriate and helpful manner; keeps confidences; admits mistakes; doesn’t misrepresent him/herself for personal gain.

**Composure:** Is cool under pressure; does not become defensive or irritated when times are tough; is considered mature; can be counted on to hold things together during tough times; can handle stress; is not knocked off balance by the unexpected; doesn’t show frustration when resisted or blocked; is a settling influence in a crisis.

**Problem Solving:** Uses rigorous logic and methods to solve difficult problems with effective solutions; probes all fruitful sources for answers; can see hidden problems; is excellent at honest analysis; looks beyond the obvious and doesn’t stop at the first answers.

**Listening:** Practices attentive and active listening; has the patience to hear people out; can accurately restate the opinions of others even when he/she disagrees.

**Compassion:** Genuinely cares about people; is concerned about their work and non-work problems; is available and ready to help; is sympathetic to the plight of others not as fortunate; demonstrates real empathy with the joys and pains of others.

**Priority Setting:** Spends his/her time and the time of others on what’s important; quickly zeros in on the critical few and puts the trivial aside; can quickly sense what will help or hinder accomplishing a goal; eliminates roadblocks; creates focus.

**Perseverance:** Pursues everything with energy, drive, and a need to finish; seldom gives up before finishing, especially in the face of resistance or setbacks.

**PHYSICAL CAPABILITIES**

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| **Physical Requirements:** | Medium work **–** Exerting up to 50 lbs. of force occasionally or up to 20 lbs. of force frequently, or up to 10 lbs. of force constantly to move objects. |
| **Visual Acuity:** | Arm's reach visual acuity **–** Worker is required to have visual acuity to perform activities such as operating machines (i.e. lathes, drill presses, power saws & mills) where the seeing job is at or within arm’s reach; performing mechanical or skilled trades tasks of a non-repetitive nature (i.e. ones by carpenters, technicians, service people, plumbers, painters, mechanics, etc.)  Close visual acuity **–** Worker is required to have close visual acuity to perform activities such as preparing & analyzing data & figures; transcribing; viewing a computer terminal; extensive reading; visual inspection involving small defects, small parts or operation of machines (including inspection); using measurement devices; or assembly or fabrication of parts at distances close to the eyes.  General observations visual acuity **–** Worker is required to have visual acuity to determine the accuracy, neatness & thoroughness of the work assigned (i.e., custodial, food services, general labor, etc.) or to make general observations of facilities or structures (i.e., security guard, inspection, etc.)  Motor vehicle visual acuity **–** Worker is required to have visual acuity to operate motor vehicles or heavy equipment. |
| **Physical Activities:** | Balancing **–** Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow, slippery or moving surfaces. This factor exceeds the amount & kind of balancing required for ordinary locomotion & maintenance of body equilibrium.  Feeling **–** Perceiving attributes of objects, such as size, shape, temperature or texture by touching with skin, particularly that of fingertips.  Fingering **–** Picking, pinching, typing or otherwise working, primarily with fingers rather than with whole hand or arm as in handling.  Grasping **–** Applying pressure to an object with the fingers and palm.  Hearing **–** Perceiving the nature of sounds at normal speaking levels with/without correction, & having the ability to receive detailed information through oral communication, & making fine discriminations in sound.  Kneeling **–** Bending legs at knee to come to a rest on knee or knees.  Lifting **–** Raising or moving objects/patients from a lower to higher position or horizontally from position to-position. This factor is important if it occurs to a considerable degree & requires the substantial use of the upper extremities & back muscles.  Pulling **–** Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained motion.  Pushing **–** Using upper extremities to press against something with steady force in order to thrust forward, downward or outward.  Reaching **–** Extending hands or arms in any direction.  Repetitive motions **–** Making substantial movements/motions of the wrists, hands, or fingers.  Standing **–** Remaining upright on the feet, particularly for sustained periods of time.  Stooping **–** Bending body downward & forward by bending spine at the waist. This factor is important if it occurs to a considerable degree and requires full use of the lower extremities & back muscles.  Talking **–** Exchanging ideas by means of speaking; those activities where detailed or important spoken instructions must be conveyed to other workers accurately, loudly, or quickly.  Walking **–** Moving about on foot to accomplish tasks, particularly for long distances or moving from one work site to another. |
| **Physical Conditions:** | Exposed to Inside conditions **–** Subject to inside environmental conditions; protected from weather conditions, but not necessarily from indoor temperature changes.  Exposure to infectious disease **–** Subject to infectious diseases including blood & other potentially infectious body fluids & tissues.  Work around mental health patients – Worker maybe required to function around mental health patients.  Not exposed to adverse conditions **–** Worker is not substantially exposed to adverse environmental conditions (as in typical office or administrative work). |

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| **Acknowledgement** | | |
| I have read the above job description and fully understand the requirements set forth. I understand the agency reserves the right to revise and/or changes job duties, tasks, work hours/shifts, and work requirements at any time. I have noted below any job duties that I am not able to perform, with or without accommodation. I have also noted any accommodations that are required to enable me to perform these duties.  Comments:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| Employee Print Name: | Employee Signature: | Date: |
| Supervisor Print Name: | Supervisor Signature: | Date: |